



Dependent Eligibility Audit

Ongoing or One-time

Dependent Eligibility Screening Services Include:

Large plans can generally expect a 3% to 5% reduction in the number of covered dependents after an eligibility audit.

COST SAVINGS
\$3,000 - \$3,500
per plan member per year

- **Validation of required documents** such as marriage and birth certificates, federal 1040s and other documents
 - **Application of spouse eligibility** rules for employed spouses
 - **Customer Care Center** to support employees through the audit and eligibility requirements
 - **Documentation management** during the audit including the retention of both paper and electronic documents
 - **Reports** to facilitate termination of ineligible claimants at the end of audit
 - **Electronic eligibility reporting** to verify coverage is terminated correctly with the carrier
 - **Multiple methods to communicate** with your population including inbound and outbound call center with IVR capability and a multi-mailing letter campaign
- **Comprehensive planning** to tailor the audit to meet the employer's audit objectives, including whether to use an amnesty period and how to handle non-responders
 - **Manage eligibility** through pending elections
 - **Easy to use, customizable website** to inform your employees of requirements and track progress and ability to upload documents via mobile device
 - **Optimized user experience and results** from utilization of standard practices groomed from our many years of experience